



CITY OF BEVERLY HILLS STAFF REPORT

Meeting Date: February 17, 2009
To: Honorable Mayor & City Council
From: David Schirmer, Chief Information Officer
Subject: Information Technology Five Year Master Plan
Attachments: Information Technology Five Year Strategic Plan

INTRODUCTION

The Information Technology Department (IT) hired Camp, Dresser and McKee Inc. (CDM) to conduct a needs assessment and requirements analysis for citywide information technology services, and to develop the Information Technology Five Year Strategic Master Plan (IT Strategic Plan) for the City of Beverly Hills.

The City took on many significant and critical technology projects over the last five years, and has laid the foundation to achieve the City's goal of providing world class IT services in line with the City's world class reputation. The City wanted support to develop a realistic and executable vision for the appropriate role of technology investments that meet departmental, citizen, and stakeholder needs for the upcoming five year period.

CDM worked in partnership with IT and collaborated with the citywide user departments as well as external stake holder groups to develop a comprehensive plan. The plan supports the continued enhancement of IT services and business processes throughout the City to fulfill the goal of providing world class service to City departments, residents, businesses and visitors.

DISCUSSION

The purpose of the IT Strategic Plan is to provide a forward looking road map for IT and the City of Beverly Hills as a whole, to fulfill the goal as stated in the 2007/2008 Fiscal Year Budget, which is:

"Working with City departments, IT will provide strategic vision and implementation services for effective information systems. Accomplishment of this mission will facilitate knowledge sharing and will result in satisfied clients."

To accomplish this, the scope of work between CDM and the City also identified specific goals for IT, and for client departments.

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The IT Strategic Plan supports the continued enhancement of IT services and business processes throughout the City in support of Council driven goals and organizational requirements.

FISCAL IMPACT

There is no fiscal impact for adoption of the Information Technology Five Year Strategic Master Plan. The projects identified in the Plan are either funded through existing Capital Improvement Projects, Federal Grants, or are services provided by Staff.

RECOMMENDATION

Staff recommends that the City Council approve the Information Technology Five Year Strategic Master Plan.

David Schirmer

Approved By